



## Producers that are currently contracted with OneShare

### 1. If a member moves to OneShare Health, will I still receive commissions?

Yes. Please provide a copy of your commission statement or agreement showing your commission rate for your members

### 2. Do I need an additional link to enroll Unity Legacy Members?

Yes, please follow the instruction below.

- a. Email [contracting@onesharehealth.com](mailto:contracting@onesharehealth.com) your request to enroll your current Unity Legacy Members into OneShare.
- b. Title email: Unity Legacy Members
- c. Contracting will send you an enrollment link specifically for the enrollment of Unity Legacy Members to OneShare Health.

Note: If you are a Producer that is not currently contracted with OneShare, call 833.546.4477.

### 3. Will OneShare reach out to my members direct?

Yes. OneShare has been provided a master list of Unity Members as of August 10, 2018. However, the list does not identify the producer. If you would like us to remove your members, please email a list of Unity Members to [legacymembers@onesharehealth.com](mailto:legacymembers@onesharehealth.com). Note; members may have been contacted prior to the producer emailing their list of members.

### 4. Do you have a script that I can use to reach out to my members?

Yes. We can send you one in an attachment.

### 5. Upon a Unity Legacy Member enrollment into OneShare Health

- a. No application Fee
- b. Your first month is FREE
- c. Members Shared Responsibility Amount (MSRA/ISA) accrued for current program year is honored.

### 6. Does pre-existing conditions apply when enrolling into OneShare Health?

OneShare Members will be subject to the pre-existing conditions for sharing services in accordance with the Members Program Membership Guide.

Chronic Condition Maintenance: Physician Office Visits, Specialist Visits, Urgent Care Visits and Routine Lab Visits for the maintenance of a Chronic Condition may be eligible for sharing, within the Pre-Existing limitation period. A chronic condition is defined as:

Diabetes mellitus (Type 1 and 2)  
Hypercholesterolemia  
Hypertension  
Hypothyroidism

## Legacy Unity Member Transition FAQ's

### 1. What is the legal dispute about? What is the court order about?

*You enrolled in a Unity health care sharing ministry (“HCSM”) plan through Alera Healthcare, Inc. (“Alera”). We at Unity have terminated our relationship with Alera Healthcare, Inc., and have rebranded to OneShare Health, LLC. There is pending legal action in the Superior Court of Fulton County, Georgia between Alera and Unity Healthshare, LLC (“Unity”), concerning the Unity HCSM plans and the central issue is whether Unity or Alera has the legal right to the Unity HCSM plans.*

*On December 28, 2019, the Court enjoined Alera’s plans to transition Unity HCSM members to Trinity Healthshare on January 1, 2019. The Court required Alera to inform Unity HCSM members that the plans were not being transitioned to Trinity at that time, and you may recall receiving that notification.*

*On April 25, 2019, the Court entered an order granting Unity’s motion for an interlocutory injunction and appointing a receiver to oversee Alera’s administration of the Unity HCSM plans and plan assets. You can read the Court’s entire written decision and specific findings [here](#) on this landing page. We encourage you to read the order or otherwise inform yourself before making any decision.*

### 2. What is the reason for the dispute between Unity and Alera?

*See explanation above. Alera previously served as the third-party administrator of the Unity HCSM plans. In August 2018, Unity decided to terminate its relationship with Alera. This dispute arises out of that termination and the central issue in the legal action is whether Unity (now known as “OneShare”) or Alera has the legal right to the Unity HCSM plans. The Court’s order, which you can find [here](#) contains detailed facts about the dispute between Unity and Alera, we invite you to read that for background and explanation of the dispute.*

### 3. Is OneShare affiliated with Alera in any way?

*No. OneShare is an entirely separate entity from Alera and not affiliated in any way. Unity, OneShare’s predecessor, had a contractual relationship with Alera that was terminated and is now the subject of the legal action that involves your Unity HCSM plan. See Response to Question 1 for more details regarding the legal action.*

### 4. Is OneShare or Unity affiliated with Trinity Healthshare?

*No. Trinity is an entity that was created by executives at Alera and it is our understanding that Alera sells Trinity as an HCMS plan, which would make it a competitor to OneShare. More information regarding the relationship between Unity, Trinity, and Alera can be found in the court order [here](#).*